Str. Ismajl Luma,
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Vjosa Curri

An innovative, conscientious and creative individual with proficient problem-solving skills, and a strong foundation in programming logic and coding, developed through volunteer, professional work, and self-engagement. Passionate about software development and educating the next generation of technology users and innovators. An accomplished collaborator, adept at influencing and gaining confidence of senior stakeholders, leading, and motivating teams and delivering results that add value, on time and within budget.

Core Competencies

- Comfortable in technically complex and dynamic environments, responding calmly and rationally to changing and potentially conflicting demands.
- Computer literate in a wide range of applications, and preserving knowledge of different programming languages.
- Strong planning and organizational skills including development of concurrent projects.
- Excellent communication skills, capable of presenting, discussing, and explaining issues coherently and logically.
- Influential and persuasive with the ability to enthuse and inspire senior stakeholders, motivating in-house and external teams, and building successful relationships at all levels.
- Good team player, whilst self-motivated and able to work on own initiative.
- Clear decision-making ability, judging complex situations and assessing when to escalate issues.
- A self-starter with the ability to adapt quickly to system changes whilst maintaining focus on key service-level deliverables.

Experience

OCTOBER 2022 – PRESENT

Java Developer | Android Developer, NOEXIS Lab Shpk, Prishtina, Kosovo

- Participate in the Mobile Application Team, to design, develop, and prototype mobile applications for Android, by coding with Java.
- Coding desktop applications with Java while choosing modern libraries like Spring and Spring Boot.
- Confidently communicate daily with the Project Manager to understand and deliver technical requirements.

JUNE 2022 – SEPTEMBER 2022

Process Improvement and Card Operations Intern / Banka Ekonomike SH.A. – Prishtina, Kosovo

- Perform various forms of analysis, including detecting patterns and identifying trends.
- Handle credit, debit, and prepared accounts with potential fraudulent activity on a day to day.
- Conduct subject matter research in technology risk, controls, compliance, and information security best practices.
- Created and updated test scripts from requirement documents.
- Analysis and testing of software projects related to improving processes within the bank, including projects with Swift, Visa, MasterCard.
- Contribute to developing the banks' operational risk framework including the design and project management for strategic platform enhancements.
- Generate reports on various assignment tasks using SQL by querying the database as and when required.
- Work with special teams to resolve customer inquiries.
- Create new fraud scenarios based on customer behavior.

AUGUST 2021 – DECEMBER 2021

Data Entry Trainer / Secretariat of the Central Election Commission of Kosovo – Prishtina, Kosovo

- Coordinate with co-workers to ensure a balanced workload, and provide assistance to ensure deadlines are met.
- Develop and preserve a comprehensive and accurate flow of the Data Entry process during the election procedure.
- Provide information regarding programs; explain policies and procedures; research and provide information from voter registration database.
- Administer the training program for the staff of Data Entry Clerks that have been employed during the election process in the CRC.
- Cooperate with the space supervisors and auditors as required.

DECEMBER 2020 – APRIL 2021

Voters List Officer / Secretariat of the Central Election Commission of Kosovo – Prishtina, Kosovo

- Perform duties and special requests as assigned by the Assistant Heads of the Voter Service Division.

- Improved data entry accuracy through providing quality control checks such as analyzing data and making necessary corrections.
- Divide the voters in the polling stations and verify the quality of the files.
- Enter the data for the applicants who have applied for registration outside Kosovo.
- Assessed the legal capacity of the applicants and other work related to this process.
- Maintain workflow queues for other departments based upon prioritization as determined by management.

Education

OCTOBER 2020 – PRESENT

Bachelor's in Software Engineering and Computer Science / University of Business and Technology (UBT)

- Major: Computer Science
- Minor: Software Engineering

AUGUST 2022 – PRESENT

Cacttus Education – Prishtina, Kosovo

- Mobile Application Development Course

Additional Information

Languages

- Albanian – Native/Bilingual
- English – Native

Technical Skills

- Programming Languages: Java, C#
- ASP.NET, JavaScript, ReactJS, PHP, HTML, CSS
- Proficient knowledge of databases: Oracle and MS SQL
- Adobe XD, Figma, Trello
- Adept with Microsoft Office Suite (Word, PowerPoint, Outlook, Excel), Adobe Acrobat.

Projects

Web Application for Travel Company Management

- Built with C#, ASP.NET, ReactJS / Using The Agile Methodology

Database for Hotel Management System

- Built with MS SQL, SQL Programming Language

Projects for different Websites

- Designed with HTML, CSS, JavaScript and PHP

Honors and Awards

April 2022

GIS (Geographic Information System) workshop completion

Awarding institution: Ipko Foundation & RIT Kosovo